

## **GAIN Client Care Internship/Volunteer Opportunity**

**Title:** Helpline Assistant

**Time Commitment:** 8-24 hours per week, minimum 4-month commitment.

**Location:** Atlanta, GA. In-person training required, remote and/or hybrid possible after training.

**Position Description:** Obtain valuable experience while supporting GAIN's Client Care Team in managing our client helpline, including answering calls, responding to voicemails, and connecting clients to appropriate staff members and/or services.

**Requirements:** Must be Spanish/English bilingual.

**How to Apply:** To apply, please email your resume and three references to [ssanko@georgiaasylum.org](mailto:ssanko@georgiaasylum.org). Please include a short summary of why you are interested in volunteering/interning with GAIN in your email.

**Notes:** *If you are currently studying Social Work, supervision hours can be available through this internship. Please reference in your email if interested.*

**More about GAIN:** Georgia Asylum & Immigration Network (GAIN) is a 501(c)(3) nonprofit organization that protects and empowers immigrant survivors of crime and persecution, including asylum seekers and immigrant survivors of human trafficking, domestic violence, and sexual abuse.

GAIN provides direct service to over 2,000 clients each year, while also building a network of legal and community partners. We provide free immigration legal services and connect our clients with the social services they need to build safety, stability, and self-sufficiency.